
WARRANTY

URBAN TILE WARRANTY

R-Tek Manufacturing Ltd. will furnish replacement flooring free of charge if there is a loss of original pattern and colour under normal residential and/or commercial use of R-Tek Urban Tile for the number of years as indicated below, provided the flooring covered by this warranty is installed and maintained according to the instructions included in each package.

This warranty does not include damage due to improper installation or maintenance, excessive moisture or alkalis in the subfloor, or conditions arising from hydrostatic pressure, burns, tears, indentations, stains or reduction in gloss due to normal use or exterior application.

This warranty shall not include loss of time, inconvenience, incidental expenses incurred in the removal or re-installation of the affected material and any other incidental or consequential damages.

This warranty is in lieu of any other warranties, expressed or implied.

The warranty service is only available by notice to R-Tek Manufacturing Ltd., through the dealer from whom the purchase was made, or directly to our head office. Notification must be accompanied by a copy of the original invoice and can only be authorised by R-Tek Manufacturing Ltd.

Warranty periods:

	Wear Layer	Commercial Use
R-Tek Urban Tile	0.7mm	8 Years

Floor mats

To protect your Urban Tile floor, we recommend the use of a hard-wearing floor mat /barrier matting to prevent dirt and liquids from being walked into it.

Choose a good quality mat carefully, as the softener octyl benzoate is often used in mats of poorer quality. This softening agent can lead to lumpiness or delamination in the top layer of your floor.

In the interests of safety, we therefore recommend that you do not place mats loosely on the floor, but install a recessed barrier mat at entry and exit points.
