

# R-TEK MANUFACTURING LTD: R-TILE LIMITED WARRANTY

For a period of one (1) year from the date of shipment, R-Tek makes the following warranty, subject to the terms and conditions specified herein for all R-Tek Interlocking PVC floor tiles.

R-Tek, R-Tile products will conform to the contract description with only such reasonable variation as is acceptable in the trade it is fit for, the ordinary purposes for which the product is used, and it will be adequately packaged and labeled.

R-Tek will replace any defective product at no charge if the defect is found prior to installation. If the customer believes the product to be defective after installation, the customer must promptly notify R-Tek and permit an inspection of the product. If upon inspection R-Tek determines the product to be defective, subject to the limitations contained in the warranty, R-Tek will replace the defective product at its cost in the affected room or area.

R-Tek warrants the wearability of R-Tile (PVC Interlocking floor tile) for fifteen (15) years from the date of installation. If dissatisfied with the wearability, the owner must notify R-Tek and permit an inspection of the flooring. If the original flooring is worn through the wear layer and the flooring has been properly installed and maintained, R-Tek will replace the worn out flooring at its cost in the affected room or area, subject to a charge to the customer to reflect a prorated discount for the age of the flooring.

To be eligible for replacement under either of these warranties, the customer must give R-Tek written notice of any claimed defect immediately upon learning of the defect and in no event more than 90 days after the claimed defect is discovered. Notice shall be given to R-Tek at its corporate address of 259 Battleford Road, Benburb, Co. Tyrone, BT717NP, N.Ireland.

## EXCLUDED FROM WARRANTY

These warranties do not apply to the following:

1. The exact matching of shade, colour or mottling.
2. Any express or implied promise made by any salesman or representative.
3. Tears, burns, cuts or damage due to improper installations, improper use, or improper cleaning agents or maintenance methods.
4. Labour costs for installation of original or replacement material,
5. Problems caused by moisture, hydrostatic pressure or alkali in the sub-floor,
6. Problems caused by uses, maintenance, and installation that is contrary to R-Tek specifications, recommendations or instructions.
7. Material installed with obvious defects.
8. Installation with adhesive other than those recommended by R-Tek.
9. Fading and/or discoloration resulting from heavy sunlight penetration and ultraviolet ray exposure from direct or glass-filtered sunlight.
10. R-Tile is not installed and maintained as recommended by R-Tek.

These warranties are in lieu of any other warranty, expressed or implied. R-Tek shall not be liable for any incidental or consequential damages which may result from a defect.

## INSTALLATION & MAINTENANCE NOTES

R-Tile should not be installed in areas subject to excessive temperature variations.

For installations subject to normal temperature variations it is necessary to allow a 0.5% movement in the floor and an appropriate gap should be left between the tiles at any fixed point.

Areas of installation should be maintained at a uniform temperature for 24 hours before, during and after installation is completed.

The R-Tile product which is to be installed should be conditioned at the surrounding ambient temperature for a minimum of 24 hours.

Proper maintenance on a regular basis is essential to the appearance and the wear life of R-Tile.

Standard R-Tile product is not recommended for use in hospital operating rooms or computer rooms. A special anti-static tile is available upon request.

R-TEK MANUFACTURING LTD  
259 BATTLEFORD ROAD  
BENBURB  
COUNTY TYRONE  
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N.IRELAND